

# Company Presentation



## Research and Development Center

Manufacturing facility | Training center | Competence headquarters



## Milestones

- 1987 First European HP manufacturer to use original Scroll Compressor Technology
- 1994 First Heliotherm modulating heat pump
- 1996 dsi® regulated refrigerant technology developed
- 1997 Heliotherm tele control® developed
- 2000 Cooperation with an external company for CO<sub>2</sub>-probe-development
- 2002 "High Performance Monitoring"
- 2003 web control® 321 – World's first internet controlled heat pump
- 2004 Market leader > web control® Ground Source heat pump
- 2005 World wide first fully modulating heat pump developed
- 2006 Heliotherm Competence Center Tirol designed and built
- 2007 First tested heat pump to achieve a COP of >7
- 2009 Research & Development Center Headquarters designed and built
- 2010 Development of R & D – Strategy and Focusing | Inauguration of "R & D Headquarter Center"
- 2011 Certification according to EN ISO 9001:2008
- 2012 SEPEMO-Monitoring JAZ 7,29 > Direct Evaporating (EU heat pump project) | MCS-Certification
- 2014 Intelligent heat pump production "transparent production"
- 2015 PV System Integration
- 2016 New Sensor Series Introduction
- 2017 30 years!** Scroll technology & "webControlAT®" market introduction

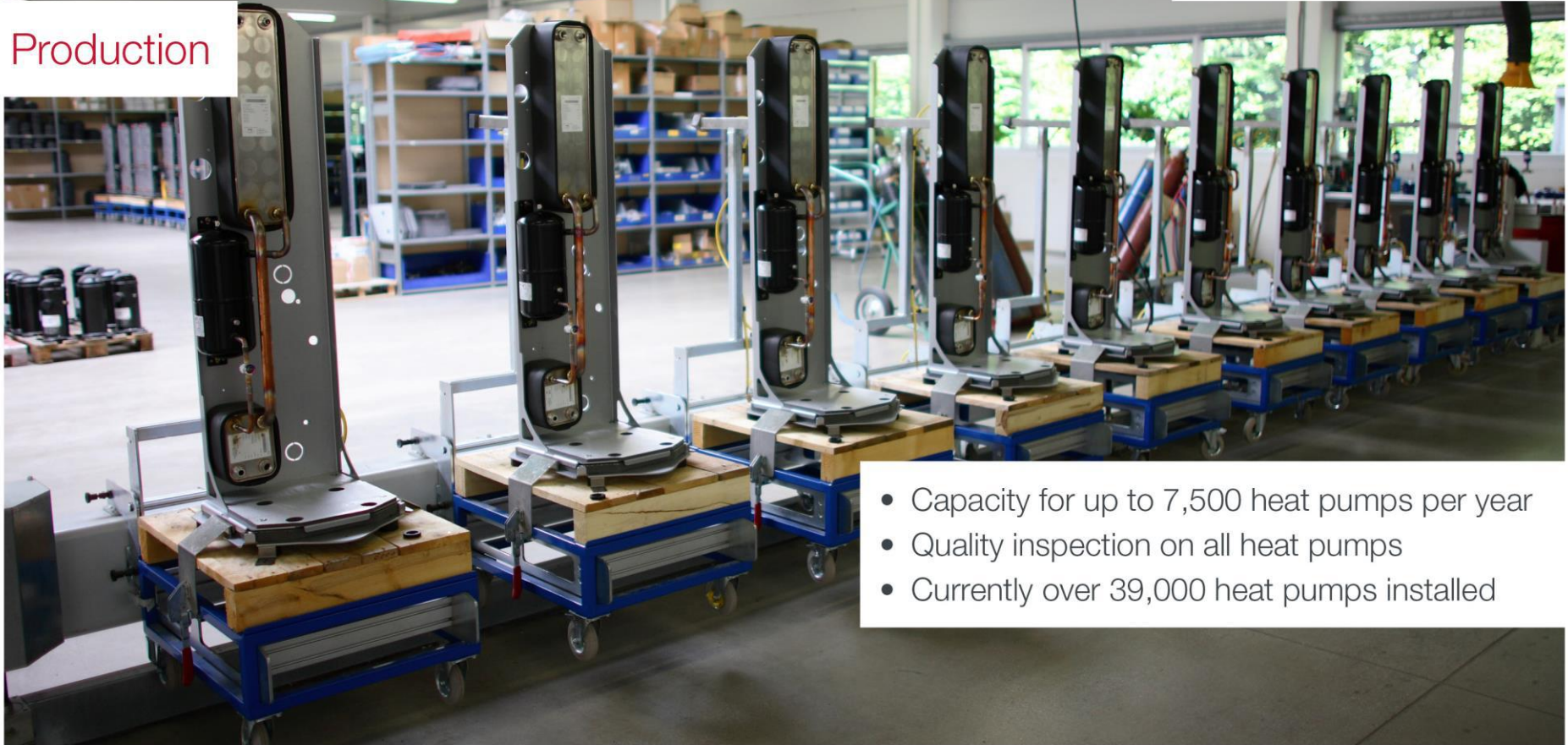


## Research and Development Center consisting of

- R & D testing rig
- Continuous load testing rig
- Climate chamber
- Hydraulic testing bench
- Construction
- Special assembled units – Heating & Cooling
- Quality control and safety / ISO 9001



Production




- Capacity for up to 7,500 heat pumps per year
- Quality inspection on all heat pumps
- Currently over 39,000 heat pumps installed

## Heliotherm Training Academy

Continuous technology and sales training for new and existing Heliotherm Competence Partners

## Partnership

clustermittglied. 

**AIT** AUSTRIAN INSTITUTE  
OF TECHNOLOGY  
TOMORROW TODAY

 **ehpa**  
european  
heat pump association


  
WÄRMEPUMPE  
AUSTRIA

**bwp** Bundesverband  
Wärmepumpe e.V.

 Fachvereinigung  
Wärmepumpen Schweiz FWS

  
initiative EnergieEffizienz  
wärmepumpe

**klima:aktiv**  
  
partner

Partner  
  
KlimaHaus  
CasaClima®

  
WÄRMEPUMPEN-  
MARKTPLATZ NRW

Ausstellungspartner der  
  
**umwelt arena**  
Spreitenbach

 MCS **BBA**  
CERTIFICATE BBA 0136

## Distribution Area

180 Competence partners europe-wide

- Austria
- Germany
- Switzerland
- Czech Rep.
- Slovakia
- Netherlands
- Belgium
- Luxembourg
- Great Britain
- Ireland
- Russia
- Hungary
- Spain
- Portugal
- Serbia
- Norway
- Denmark
- Poland
- Bulgaria
- Romania
- Slovenia
- Estonia
- Latvia
- Lithuania
- Ukraine
- Greece





## Heat Pump Systems

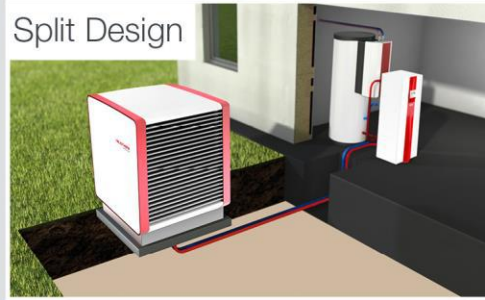
Ranging from 5 to 250 kW

Heating,  
Cooling & DHW

Surface Collector



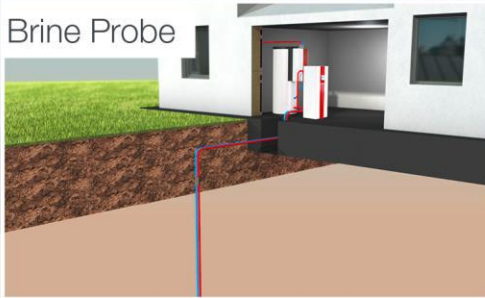
Split Design



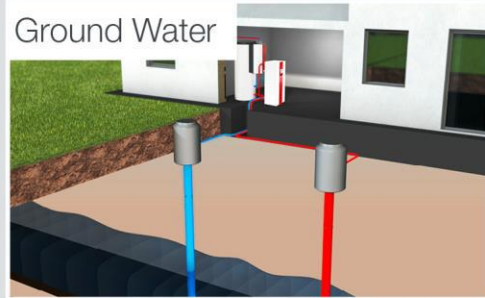
Compact Design



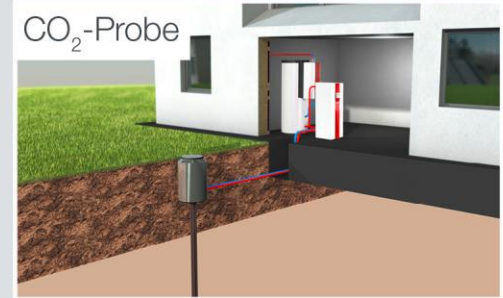
Brine Probe



Ground Water



CO<sub>2</sub>-Probe



## Product range overview



Basic Comfort  
Stepless Modulation  
**8 to 25 kW**



Web Control  
Stepless Modulation  
**5 to 28 kW**



Sensor Solid  
Stepless Modulation  
**30 to 50 kW**



Sensor Solid  
Stepless Modulation  
**50 to 120 kW**

### Groundwater



Basic Comfort  
Stepless Modulation  
**8 to 20 kW**



Web Control  
Stepless Modulation  
**8 to 20 kW**



Sensor Solid  
Stepless Modulation  
**25 to 50 kW**



Sensor Solid  
Stepless Modulation  
**50 to 100 kW**

### Brine/Water



Basic Comfort  
Stepless Modulation  
**8 to 20 kW**



Web Control  
Stepless Modulation  
**8 to 20 kW**

### Direct evaporating



Sensor Natural Technology  
Stepless Modulation  
**10 to 15 kW**

### Natural Technology

## Heliotherm Heat Pumps

Advantages compared to conventional heat pumps



Highest performance

Direct evaporator; according to AIT-Sepemo results



Modulating technology



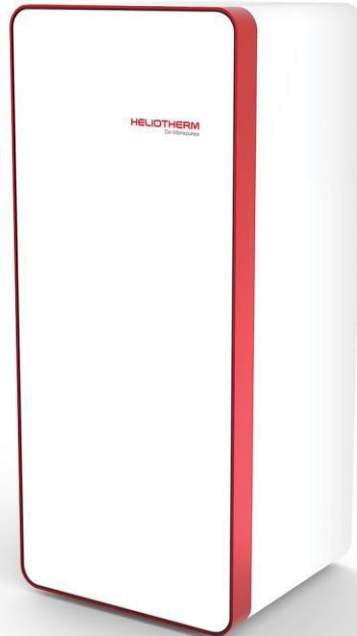
Electronic  
refrigerant control



twin-x optimum  
refrigeration cycle



Non additional  
heating element!



Remote Control



CO<sub>2</sub>-Natural Technology



Fresh hot water system



Sonic decoupled casing

## Made in Austria

Which requirements must be fulfilled

The premium name brand **Heliotherm** Heat Pump Technology and **“Made in Austria”** presents nationally and internationally an essential quality attribute.

This sustainable differentiation advantage to international providers give domestic home developers the security of obtaining **100% Austrian quality**.



## Product Range

Heliotherm gives you flexibility

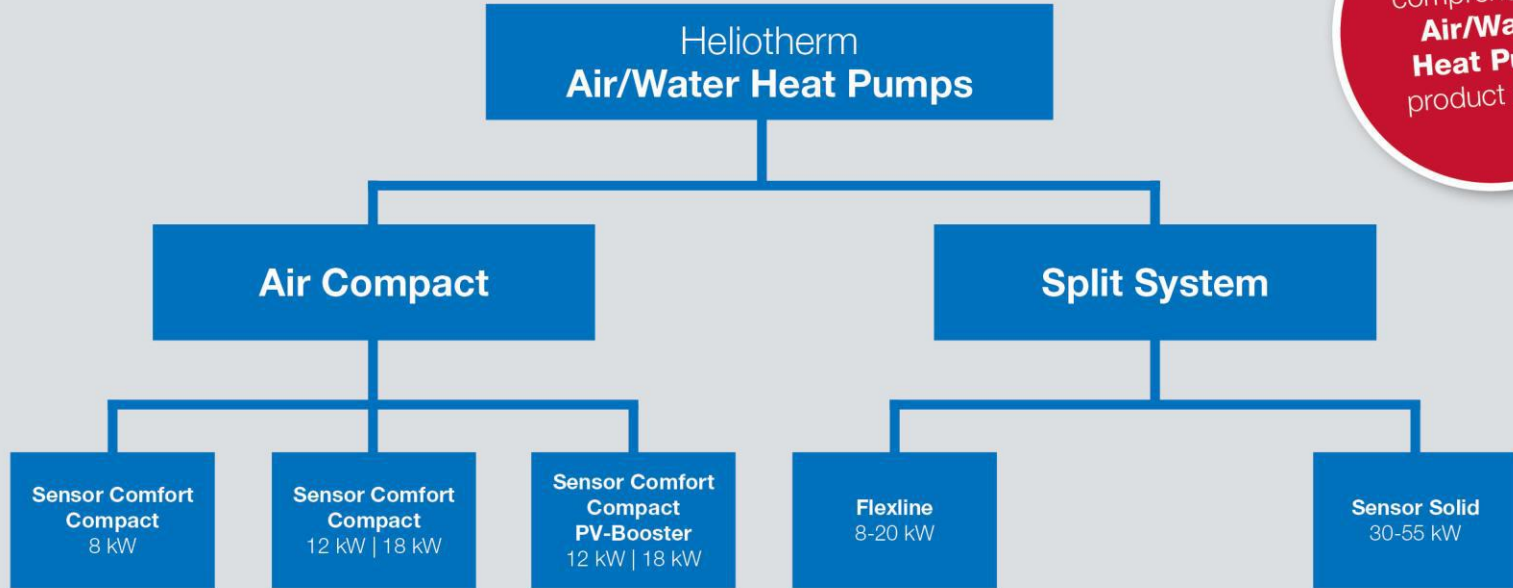


Air/Water Heat Pumps



**Air / Water**  
Heat Pump Overview

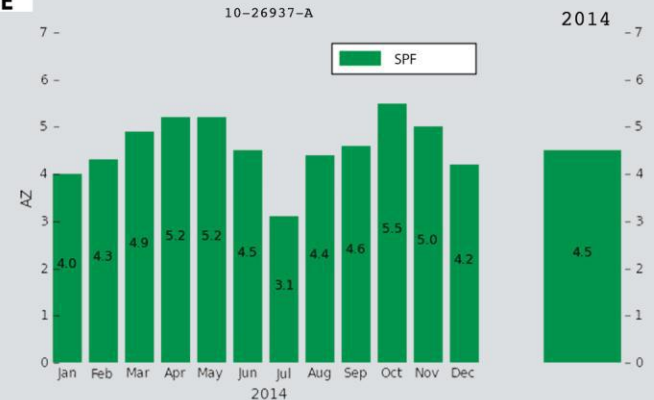
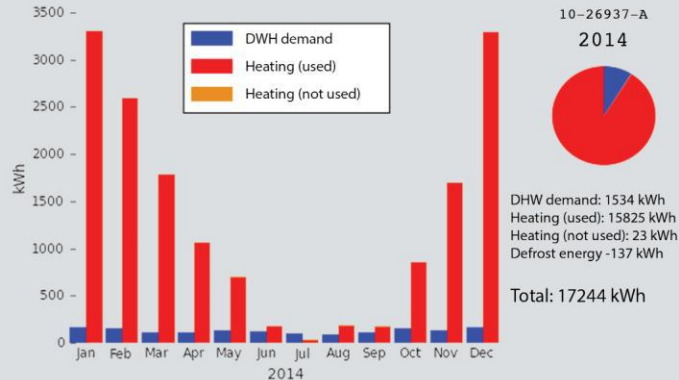
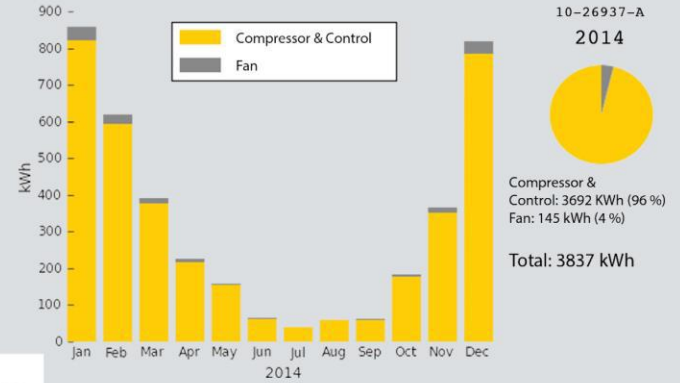
Most comprehensive  
**Air/Water**  
Heat Pump  
product range



## Efficiency in numbers

### Energy Source **Air**

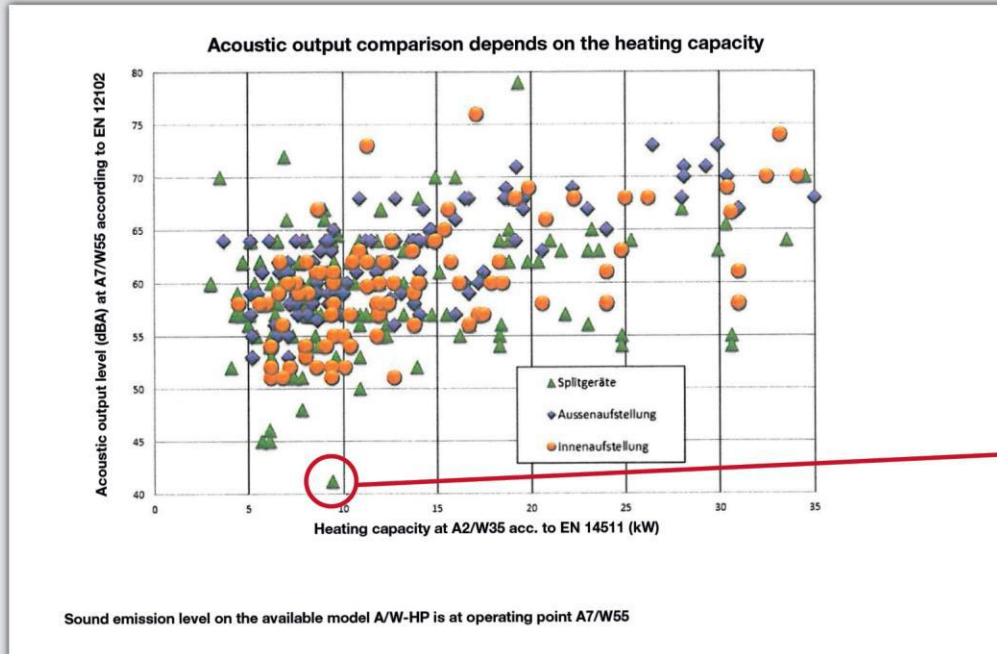
- Residential home in Stadtland - 185 m<sup>2</sup>
- HP12L-M-WEB incl. UFH und radiators
- Heating capacity (A2/W35): 12,89 kW (EN14511)





## Sound emission

When compared to conventional systems



## Test report

### Heliotherm Silent Source 60

#### Test Report

Project Designation: Sound power measurement of a heat pump

Product name: Heliotherm Silent Source 60

Client: Heliotherm Wärmepumpentechnik GmbH  
Sportplatzweg 18  
6336 Langkampfen

Order ref. No.: 20.03.2015

Project number: 2.04.01249.1.0  
Test engineer: Reinhard We...

Date of issue: 16.04.2015

No. / Total number of issues: 1 / 1

Number of pages: 5

Annex. Number of pages: -

The results relate exclusively to the items tested.

This report may only be reproduced or published in full, without omissions, alterations or additions.

The reproduction or publishing of extracts from this report requires the written approval of the testing laboratory.

||

AIT Austrian Institute of Technology GmbH | Donau-City-Strasse 1 | 1220 Wien, Austria | T +43 (0) 50 535-0 | F +43 (0) 50 535-5000  
www.ait.at | Handelsregister Wien | FN 119020 | DVR 5504633 | UID: ATU74793500 | TaxID: 119020 | ISO 9001:2008  
Erlaubt durch Österreichisches Sparassoziation AG | Reg.Nr.: 206210711902 | INZ 20111 | IBAN: AT18 2011 1300 0167 1162  
ISS: 48001-AT | Version 9.02, 11/2013

Project No. 2.04.01249.1.0 - Page 1 of 5

For the determination of the sound power level, the following quantities were used:

Table 3: Sound power level and field indicators

| One-third octave band | F <sub>pl</sub> | L <sub>s</sub> | criterion 1 | F <sub>sc</sub> | criterion 2 | criterion 3 | L <sub>WA,1</sub> | Relevant one-third octave band |
|-----------------------|-----------------|----------------|-------------|-----------------|-------------|-------------|-------------------|--------------------------------|
| 50                    | -7.1            | 7.3            | OK          | -1.4            | OK          | FAIL        | 14.6              |                                |
| 63                    | -9.7            | 8.7            | OK          | -3.7            | OK          | FAIL        | 11.4              |                                |
| 80                    | -4.0            | 9.6            | OK          | 0.0             | OK          | OK          | 16.7              |                                |
| 100                   | -4.4            | 9.2            | OK          | 0.0             | OK          | OK          | 26.9              |                                |
| 125                   | -5.0            | 9.6            | OK          | 0.0             | OK          | OK          | 26.6              |                                |
| 160                   | -4.5            | 9.4            | OK          | 0.0             | OK          | OK          | 24.4              |                                |
| 200                   | -4.2            | 9.4            | OK          | 0.0             | OK          | OK          | 23.6              |                                |
| 250                   | -3.3            | 9.8            | OK          | 0.0             | OK          | OK          | 29.4              |                                |
| 315                   | -3.5            | 9.9            | OK          | 0.0             | OK          | OK          | 26.2              |                                |
| 400                   | -3.8            | 9.8            | OK          | 0.0             | OK          | OK          | 27.0              |                                |
| 500                   | -4.5            | 10.0           | OK          | 0.0             | OK          | FAIL        | 27.0              |                                |
| 630                   | -4.0            | 9.7            | OK          | 0.0             | OK          | OK          | 29.3              |                                |
| 800                   | -3.7            | 9.7            | OK          | 0.0             | OK          | OK          | 32.5              | X                              |
| 1000                  | -3.5            | 10.3           | OK          | 0.0             | OK          | OK          | 31.4              | X                              |
| 1250                  | -3.8            | 10.3           | OK          | 0.0             | OK          | OK          | 29.6              |                                |
| 1600                  | -3.8            | 10.6           | OK          | 0.0             | OK          | OK          | 28.6              |                                |
| 2000                  | -3.9            | 11.7           | OK          | 0.0             | OK          | FAIL        | 26.3              |                                |
| 2500                  | -6.2            | 12.2           | OK          | -0.3            | OK          | FAIL        | 20.7              |                                |
| 3150                  | -6.4            | 13.1           | OK          | -0.1            | OK          | FAIL        | 19.1              |                                |
| 4000                  | -10.8           | 14.1           | OK          | -1.4            | OK          | OK          | 16.2              |                                |
| 5000                  | -13.0           | 15.1           | OK          | -1.6            | OK          | FAIL        | 11.7              |                                |
| 6300                  | -14.6           | 16.2           | OK          | -1.3            | OK          | FAIL        | 9.4               |                                |

As commissioned, only the A-weighted overall sound power level was to be determined. Therefore, only the measurement uncertainties in the marked one-third octave bands are relevant.

According to ONORM EN ISO 9614-2, the A-weighted sound power level of the heat pump results in a value of  $L_{WA} = 40.1 \text{ dB(A)}$  with a standard deviation of reproducibility of  $\sigma_R \leq 1.5 \text{ dB}$ .

Annotation: In the by ONORM EN 12102 limited frequency range from 100 Hz to 6300 Hz the weighted sound power level of the heat pump results in a value of  $L_{WA} = 40.0 \text{ dB(A)}$ .

The measurements were performed on the 26.03.2015 at 02:00 p.m.

Vienna, 16.04.2015



Test engineer:

Reinhard We...

Responsible for the content:

Mano...

**BEST  
VALUE  
MANUFACTURER**

## Air Compact Heat Pump

8 kW | 12 kW | 18 kW

- Innovative **design**
- High-quality durable materials
- Highly efficient **defrosting process**
- Significant **low noise emission** through acoustic decoupling and special insulation
- Minimum operating costs due to a **SCOP of > 4** (at A2/W35 or 5,1 at A7/W35)
- **Energy-optimized operation** of the heat pump (connection to PV)
- **Refrigeration monitoring** > higher operational safety
- **Permanent monitoring** – optimised refrigerant cycle (RPM)
- **Bi-valent operation** (in connection with an existing heat source)
- Integrated **calori meter**



reddot award 2016  
winner

## Air/Water HP Split System – Flexline



reddot award 2016  
winner

**Sensor Silent Source F**  
standing 60 | 80 | 120



reddot award 2016  
winner

**Sensor Silent Source W**  
Wallmount 60 | 80



**Sensor Silent Source i**  
Indoor unit 60 | 80

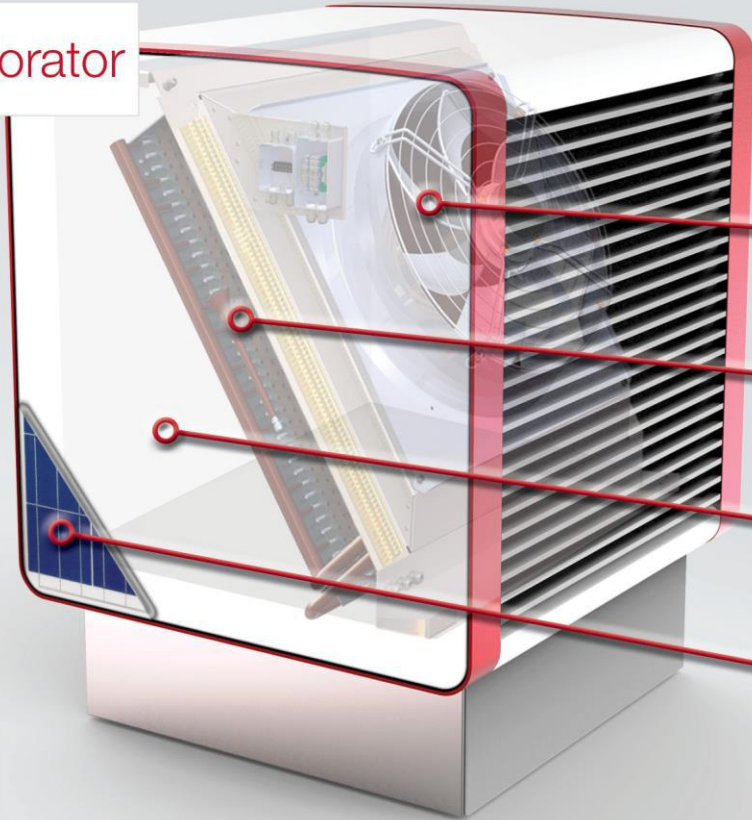


**Basic Comfort Luft**  
full modulating 8 to 20 kW  
(optional active cooling)



**Web Control Luft**  
full modulating 8 to 20 kW  
(optional active cooling)

## Outdoor Evaporator



**ECM  
Silent fan**

**Large area / High efficiency  
evaporator**

**Tempered glass  
UV-resistant**

**Photovoltaic module**



## Outdoor Evaporator - standing unit

8 - 20 kW

- Significant **low noise emission**
- Specially designed axial fan blades - **full modulating**
- Large area evaporator
- The air inlet and outlet openings correspond to the **safety** guideline regulations for **children's playgrounds**
- Case inlets are aerodynamically optimized and **sound reduction design**
- **High-quality durable materials**  
- Tempered glass, aluminum
- Trendsetting design



reddot award 2016  
winner

## Outdoor Evaporator - wall mounted unit 8 - 12 kW

- Building facade mounting installation
- Aesthetic design > various models available
- Large area evaporator
- Specially designed **axial fan blades**
- Significant **low noise emission**
- **Effective** condensate drain
- Trendsetting innovative **design**



## Indoor Air Evaporator - indoor unit

8 - 20 kW

- **Aesthetic design** > various models available
- **Large area** evaporator
- Specially designed **radial fan**
- Significant **low noise emission**
- **Effective** condensate drain
- **Spezieller** Kondensat-Ablauf
- Trendsetting innovative design
- **Flexible** installation options





## Air/Water Heat Pump

Basic Comfort Fully Modulating 8 kW | 12 kW | 20 kW

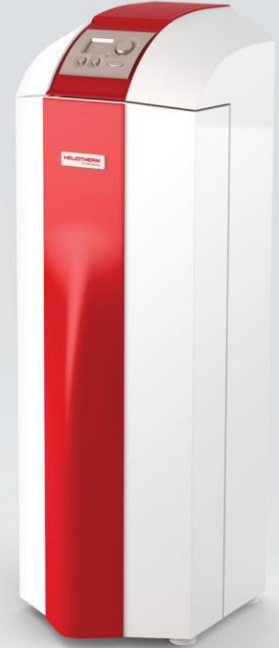
- **Compatible** with modern **building management systems** (optional)
- Prepared for connection of a PV system - **own use of electricity**
- Ideal for modernization of heating systems - **easy installation**
- Integrated **high-efficiency pumps A+**
- Safe and virtually **maintenance-free operation** by using innovative scroll compressors
- Outlet temperatures up to 62 ° C possible
- **Permanent Monitoring** – optimised refrigerant cycle (**RPM**)
- **Weather compensated integral control** with DHW and Processcontrol
- Integrated **calori meter**
- **High efficiency** through innovative modulation technology



## Air/Water Heat Pump

Web Control Fully Modulating 8 - 20 kW

- **Highest energy efficiency** of all air heat pumps available on the market in its class > **highest possible subsidies**
- **Quiet operation through acoustic decoupling and special insulation design (DSC).**
- Integrated **high-efficiency pumps A+**
- Patented dsi-technology® and registered twin-x technology® > highest efficient use of free environmental energy
- **Permanent monitoring** – optimized refrigerant cycle (**RPM**)



## Air/Water Heat Pump

Sensor Solid - 30 kW | 40 kW | 55 kW

- **mit Sensor RCU**
- Patented **dsi-Technology**<sup>®</sup> and registered **twin-x**<sup>®</sup> **Technology**  
> More use of free energy
- Very quiet operation
- Permanent Monitoring (**RPM**)
- **Combination possibilities with modern building technology**



reddot award 2016  
winner

## Outdoor Evaporator - standing unit

30 kW | 40 kW | 55 kW

- Significant **low noise emission**
- Specially designed **axial fan blades- fully modulating**
- **Large area** evaporator
- The air inlet and outlet openings correspond to the **safety guideline** regulations for **children's playgrounds**
- Engineered case design keeps the air flow aerodynamically optimized
- **High-quality** durable **materials** - tempered glass - anodized aluminium
- **Trendsetting innovative design**



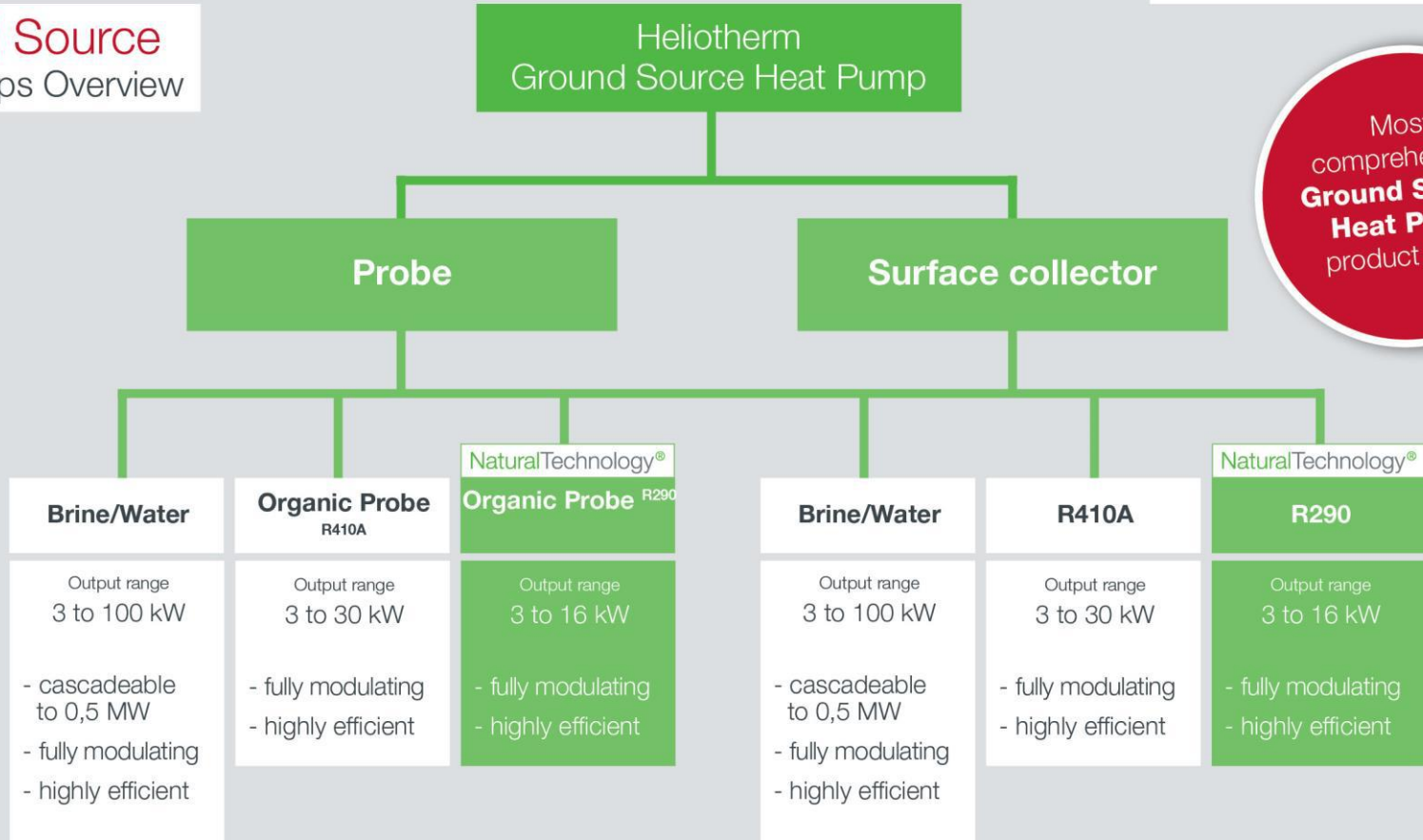
**Showcase Installation**  
powered by GEO SOLAR



Ground/Water Heat Pump



**Ground Source**  
Heat Pumps Overview

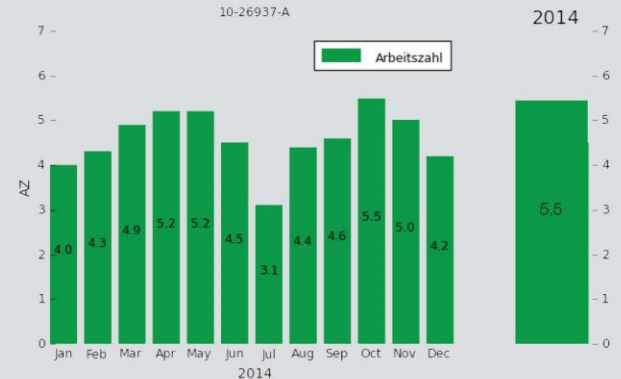
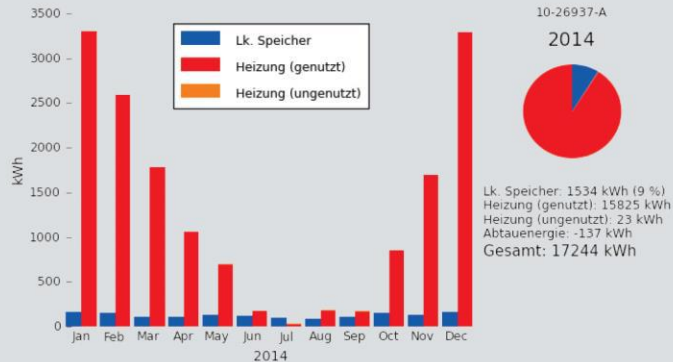
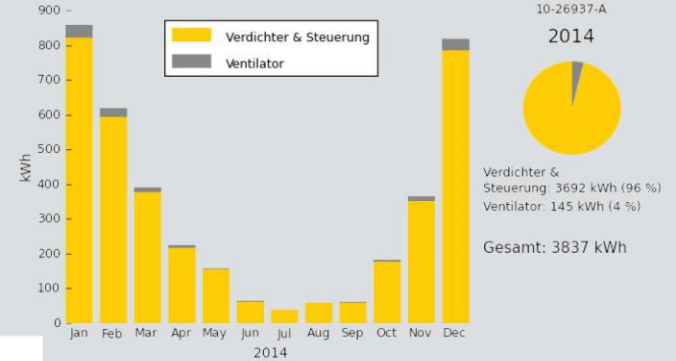


Most comprehensive  
**Ground Source Heat Pump**  
product range

## Efficiency in numbers

### Energy Source **Ground**

- Residential complex building in Zankenhäuser - 185 m<sup>2</sup>
- HP12E-M-WEB incl. UFH und radiators
- Heating capacity (E4/W35): 12,89 kW (EN14511)





Water/Water & Brine/Water Heat Pump



## Brine/Water & Water/Water Heat Pump

Basic Comfort Fully Modulating - 8 to 20 kW

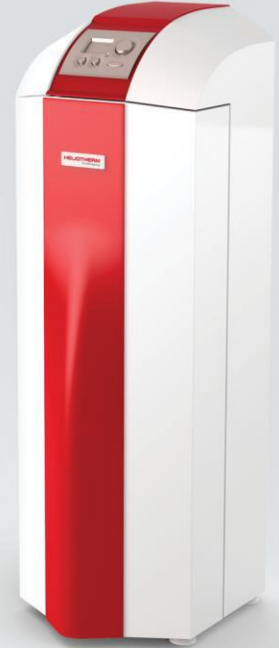
- **High efficiency** / attractive price performance ratio
- The **compact design** requires a small space footprint in the heating room
- **Less installation costs** through integrated hydraulic block (high efficiency for brine and heating cycle, switch valve for DHW and flex assembly tubes for quiet operation)
- **Very quiet operation** > acoustic decoupling case design und insulation (DSC)
- No heating rod-zone > **no hidden costs**
- Compatible with modern building management systems (optional)



## Brine/Water & Water/Water Heat Pump

Web Control Fully Modulating - 8 to 20 kW

- **High efficiency** / attractive price performance ratio
- Requires less space > small space footprint in the heating room
- **Less installation costs** through integrated hydraulic block (high efficiency for brine and heating cycle, switch valve for DHW and flex assembly tubes for quiet operation)
- **Very quiet operation** > acoustic decoupling case design und insulation (DSC)
- No heating rod-zone > **no hidden costs**
- **Compatible** with modern building management systems (optional)
- Titanium welded spiral heat exchanger or fusion heat exchanger (optional)



## Brine/Water & Water/Water Heat Pump

Sensor Solid - 30 kW | 60 kW | 120 kW

- Capacity range from 20 to 120 kW  
> optimum energy supply in  
buildings with higher temperature requirements
- **Minimum operating costs** > COP values over 5.0 >  
(B0/W35)
- **Safe and virtually maintenance-free operation**  
by using innovative scroll compressors
- **Quiet and low vibration** during operation > Sound optimized  
> device construction
- User-friendly and innovative Remote Control for weather  
based data operation
- **Increased cost savings** and **efficiency** through optional  
connection to a photovoltaic system
- **Fusion heat exchanger (optional)**



reddot award 2016  
winner

## Test bench results

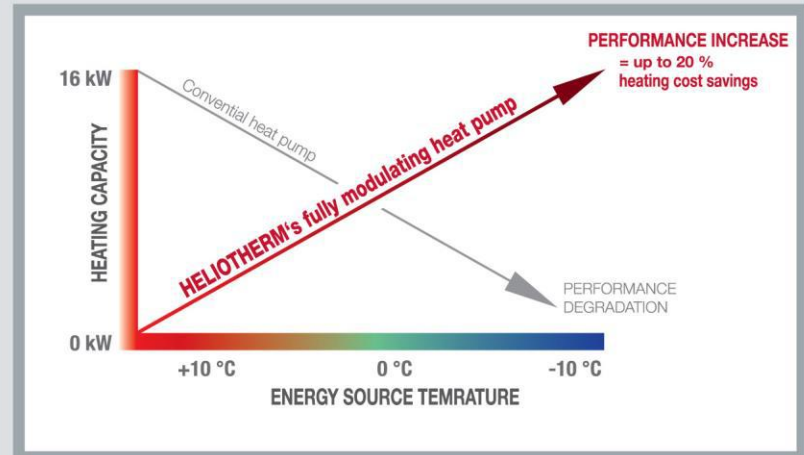
AIT

- Brine B0/W35 = **5,04**
- Water/Water B10/W35 = **6,3**
- **5 K** Temperature difference



## Stepless Modulation

- Increased heat output with decreasing outdoor temperatures
- Higher efficiency and up to **20% less energy costs** compared to conventional heat pumps
- **Increased lifetime** due to soft starter phase > lower sound emission
- **Less power consumption** due to modulating peripherals > cost saving
- **Extreme quiet compressor operation** and outdoor air evaporator (for air heat pump) through speed control
- Regulated performance control detects an external heat source (e.g.: stove oven), thus reducing the heat pump performance, resulting in lower operating costs
- **100% adjustment** of the building's heating load through stepless modulation



## Advantages over competitors

Heliotherm has the best proven heat pump on the market

- Out of 187 surveyed installations, Heliotherm has the **most proven ground coupled** and **air/water heat pump performance** compared to the conventional heat pump competitors.
- From **1997 to 2016** Heliotherm has steadfast set significant milestones achieving **highest testing rig efficiency results for the ground source heat pump** (COP 5.7 at E4W35, former Excel Series, prior to Web Control heat pump series) > **no other company has reached these recorded values!**



red**dot** award 2016  
winner



Ground Source Direct System Heat Pump





## Natural Technology® Surface Collector Direct System



- **Heating capacity** 2 to 10 kW | 4 to 15 kW
- Natural refrigerant
- **Outdoor installation**
- **High SPF**
- Recommended by environmental organizations
- Exceeds EU regulation F-GAS N517 / 2014 for **reduction of greenhouse gases**
- **Enhances** the property value
- **Increases the heat pump system total efficiency**



**Natural Technology<sup>®</sup>**  
Surface Collector Direct System



reddot award 2016  
winner

- No glycols - **Water legislation is unobjectionable**
- Up to 25% more efficient than conventional systems
- **Fully modulating version**
- **Approval in water protection areas possible**
- Patented technology
- **Best price / performance ratio**





## Prüfbericht/Test Report

Bezeichnung des Projektes  
Project Designation

Typenprüfung einer erdgekoppelten  
Direktübertragungs-Wärmepumpe  
Heliotherm SNMT3-10  
laut dem EHPA Prüfreglement

*Test of a direct exchange ground  
coupled/Water heat pump  
Heliotherm SNMT3-10  
according to EHPA testing regulation*

Auftraggeber  
Client

Heliotherm  
Wärmepumpentechnik Ges.m.b.H  
z.H.: Herr Fuchs  
Sportplatzweg 18  
A-6336 Langkampfen

Auftrag vom / Zahl  
Order from / No.

01.2016

Projekt Nr.  
Project No.

2.04.01327.1.0

Sachbearbeiter  
Test Engineer

Ing. Andreas Kotai

|  |            |
|--|------------|
| Ausstellungsdatum<br>Date of issue                         | 06.07.2016 |
| Ausfertigungen: Anzahl/Nr.<br>Total number of issues / No. | 1 / 1      |
| Anzahl der Seiten<br>Number of pages                       | 22         |
| Anzahl der Beilagen<br>Number of annexes                   | -          |

Das (Die) Prüf(er)gebnis(se) bezieht(en) sich ausschließlich auf den (die) Prüfgegenstand(stände).  
The result(s) relate exclusively to the item(s) tested.

Im Falle einer Vervielfältigung oder Veröffentlichung dieser Ausfertigung darf der Inhalt nur wort- und formgetreu und ohne Auslassung oder Zusatz wiedergegeben werden.  
This report may only be reproduced or published in full, without omissions, alterations or additions.

Die auszugsweise Vervielfältigung oder Veröffentlichung bedarf der schriftlichen Zustimmung des Forschungszentrums.  
The reproduction or publishing of extracts from this report require the written approval of the research center.

### Untersuchungsergebnisse Results of the testing

An der Wärmepumpe SNTM3-10 der Firma Heliotherm war am Prüfstand der AIT Austrian Institute of Technology GmbH eine Typenprüfung gemäß EN 15879-1, EN 14825 und dem EHPA - Prüfreglement durchzuführen.

Test of the heat pump SNTM3-10, a product of Heliotherm, was carried out at the test rig of the AIT Austrian Institute of Technology GmbH according to the EN15879-1, EN14825 and the EHPA testing regulations.

|           | Mittlere Heizleistung    | mittlere Leistungsaufnahme | Leistungs-zahl             | Unsicherheit Heizleistung      | Temperatur Anwendung    | Referenz-heizperiode      | Prüfpunkt      |
|-----------|--------------------------|----------------------------|----------------------------|--------------------------------|-------------------------|---------------------------|----------------|
|           | average heating capacity | average power input        | coefficient of performance | uncertainty – heating capacity | temperature application | heating season            | test condition |
|           | [kW]                     | [kW]                       | [-]                        | [± kW]                         |                         |                           |                |
| E-1W35 5K | 4.05                     | 0.76                       | 5.35                       | 0.057                          | a)                      | a)                        | a)             |
| E4W35 5K  | 5.53                     | 0.90                       | 6.15                       | 0.079                          | b)                      | b)                        | b)             |
| E4W35 5K  | 10.69                    | 2.10                       | 5.10                       | 0.155                          | -                       | -                         | -              |
| E4W35 5K  | 10.69                    | 2.10                       | 5.10                       | 0.155                          | niedrig<br>low          | w (wärmer)<br>w (warmer)  | B              |
| E4W35 5K  | 10.69                    | 2.10                       | 5.10                       | 0.155                          | niedrig<br>low          | c (kälter)<br>c (colder)  | E              |
| E4W30 5K  | 6.73                     | 1.03                       | 6.52                       | 0.095                          | niedrig<br>low          | c (kälter)<br>c (colder)  | A              |
| E4W34 5K  | 9.83                     | 1.82                       | 5.40                       | 0.141                          | niedrig<br>low          | a (mittel)<br>a (average) | A              |
| E4W30 5K  | 5.72                     | 0.86                       | 6.66                       | 0.081                          | niedrig<br>low          | a (mittel)<br>a (average) | B              |
| E4W27 5K  | 3.82                     | 0.48                       | 7.90                       | 0.055                          | niedrig<br>low          | a (mittel)<br>a (average) | C              |
| E4W24 5K  | 3.83                     | 0.48                       | 8.00                       | 0.055                          | niedrig<br>low          | a (mittel)<br>a (average) | D              |

**COP  
6,2**

## Test Report **AIT**

Page 3 | July 6, 2016

|           |      |      |             |       |              |                           |    |
|-----------|------|------|-------------|-------|--------------|---------------------------|----|
| E4W55 8K  | 5.84 | 1.93 | <b>3.02</b> | 0.053 | -            | -                         | -  |
| E4W52 8K  | 5.27 | 1.61 | <b>3.27</b> | 0.048 | hoch<br>high | a (mittel)<br>a (average) | A  |
| E4W42 8K  | 3.07 | 0.69 | <b>4.47</b> | 0.027 | hoch<br>high | a (mittel)<br>a (average) | B  |
| E4W70 10K | 5.92 | 2.53 | <b>2.34</b> | 0.043 | c)           | c)                        | c) |

\* COP bei E-1W35 mit WNA  $\Delta T = 5$  K gemessen / COP determined at E-1W35 with  $\Delta T = 5$  K

\*\* COP bei E4W35 mit WNA  $\Delta T = 5$  K gemessen / COP determined at E4W35 with  $\Delta T = 5$  K

⊙ COP bei E4W70 mit WNA  $\Delta T = 10$  K gemessen / COP determined at E4W70 with  $\Delta T = 10$  K

| Temperaturanwendung     | Referenz-heizperiode      | Saisonale Leistungszahl             |
|-------------------------|---------------------------|-------------------------------------|
| temperature application | heating season            | Seasonal coefficient of performance |
| niedrig<br>low          | a (mittel)<br>a (average) | <b>6.67</b>                         |

Wien/Vienna, 06.07.2016



Rundstempel/Seal

Sachbearbeiter  
Test Engineer

Ing. Andreas Kotal

Zeichnungsberechtigter  
Responsible for the content

Ing. Christian Köfinger, MSc



## Maximal heat outlet temperature Natural Technology DX

|           |      |      |      |       |              |                           |    |
|-----------|------|------|------|-------|--------------|---------------------------|----|
| E4W55 8K  | 5.84 | 1.93 | 3.02 | 0.053 | -            | -                         | -  |
| E4W52 8K  | 5.27 | 1.61 | 3.27 | 0.048 | hoch<br>high | a (mittel)<br>a (average) | A  |
| E4W42 8K  | 3.07 | 0.69 | 4.47 | 0.027 | hoch<br>high | a (mittel)<br>a (average) | B  |
| E4W70 10K | 5.92 | 2.53 | 2.34 | 0.043 | c)           | c)                        | c) |

<sup>a)</sup> COP bei E-1W35 mit WNA  $\Delta T = 5$  K gemessen / COP determined at E-1W35 with  $\Delta T = 5$  K  
<sup>b)</sup> COP bei E4W35 mit WNA  $\Delta T = 5$  K gemessen / COP determined at E4W35 with  $\Delta T = 5$  K  
<sup>c)</sup> COP bei E4W70 mit WNA  $\Delta T = 10$  K gemessen / COP determined at E4W70 with  $\Delta T = 10$  K

| Temperaturanwendung<br>temperature application | Referenzheizperiode<br>heating season | Saisonale Leistungszahl<br>Seasonal coefficient of performance |
|--|---------------------------------------|--|
| niedrig<br>low                                 | a (mittel)<br>a (average)             | 6.67   |

Wien/Vienna, 06.07.2016



Rundsiegel/Seal

Sachbearbeiter  
Test Engineer

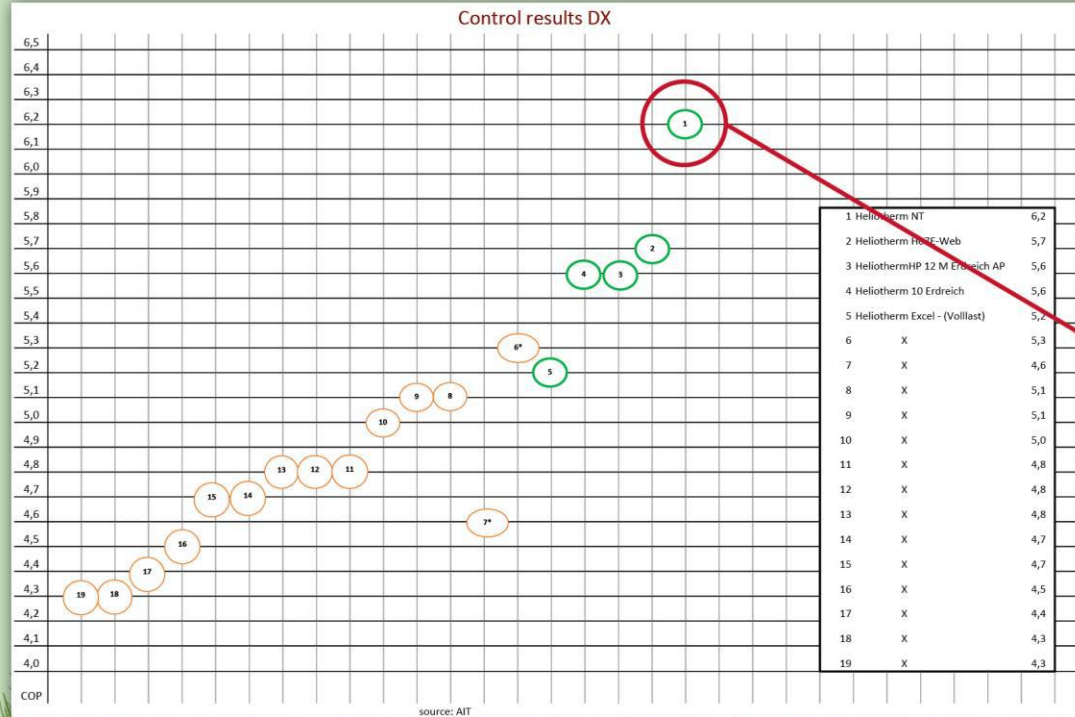
Ing. Andreas Kotal

Zeichnungsberechtigter  
Responsible for the content

Ing. Christian Köfinger, MSc

Max. Heat.  
Outlet Temperature  
**70 °C**

## Highest Efficiency Natural Technology DX



Heliotherm  
Natural Technology  
**BEST  
VALUE**

PV COP-Booster | Independence Package





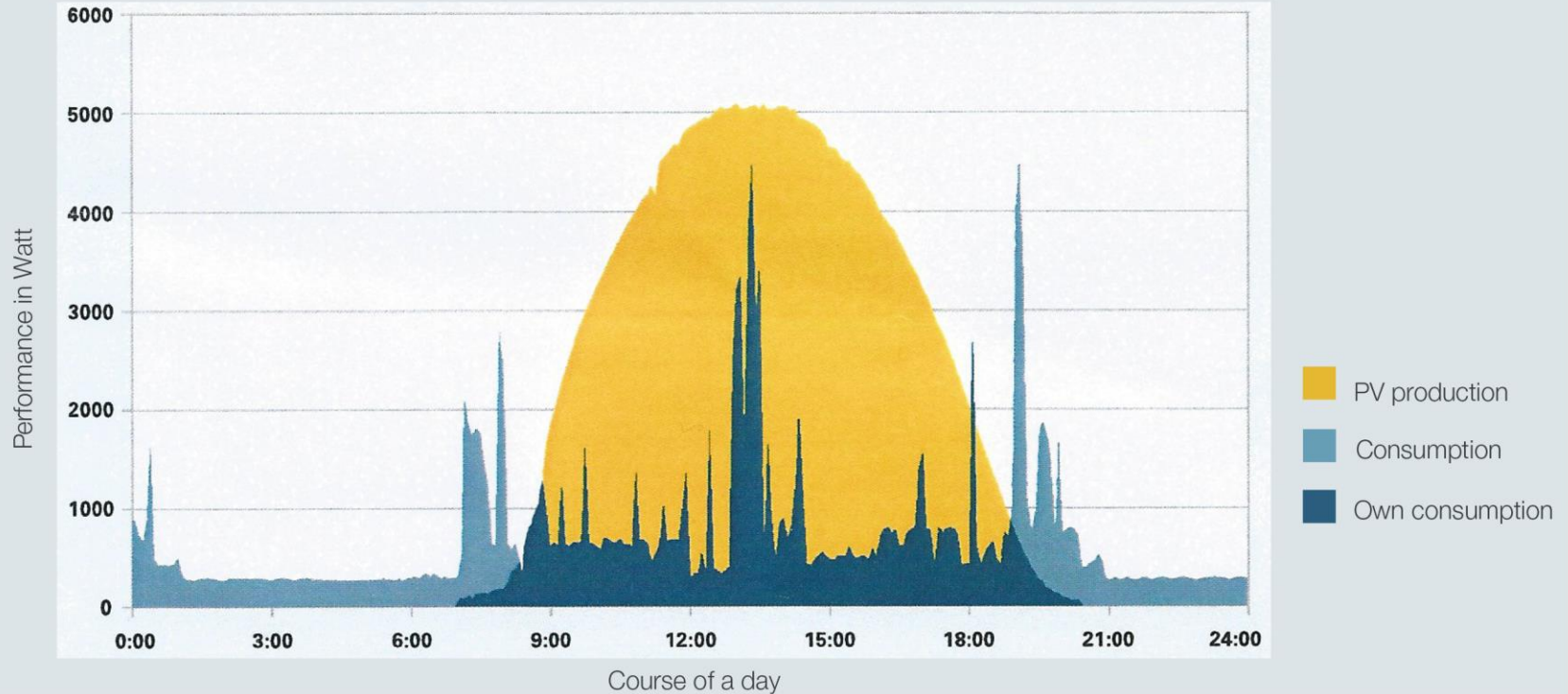
## Heliotherm photovoltaic integration

**The smart combination of a Heliotherm heat pump and a photovoltaic system offers sustainable environmental and economic benefits**

- Independence to fossil fuels
- Not reliant on electricity supply companies and increasing electricity prices
- Significant reduction of annual heating costs
- Increased building- property value by installation of high efficiency heating system > Energy efficiency class
- Improved Pv own produced electricity and use with intelligent control
- Easy to upgrade

## Efficient solar power self-consumption

Example of a typical course of a sunny day (4 person household)

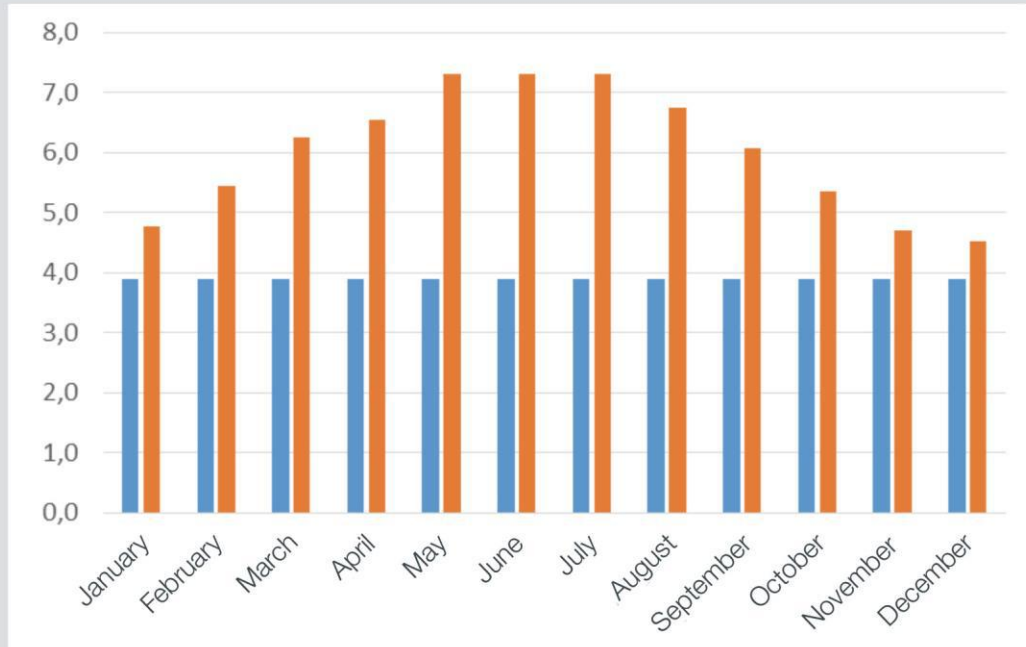


## PV COP-Booster

- **Sincreased efficiency** for domestic hot water and heating
- **Modular expansion** possible
- **Plug and function** - no assembly required
- Integrated PV modules on engineered case surface
- **High-quality materials**
- Heat pump type Air/Water Compact Design  
8 kW | 12 kW | 18 kW  
PV capacity 2 x 220 W
- Split outdoor air evaporator  
80 | 120  
PV capacity 2 x 110 W



## Product Range - Ground



**SCOP Standard = 3,90**

**SCOP Booster = 6,03**

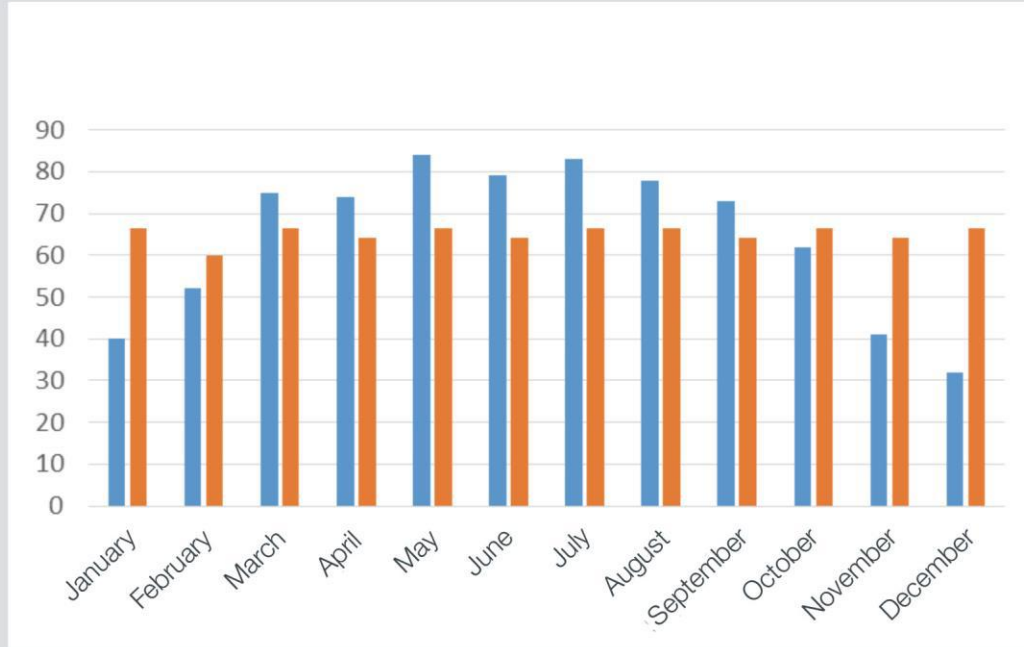


## Independence Package

- **Improving efficiency**
  - Domestic hot water
  - Heating operation
  - Cooling
- **Modulare expansion** at any time
- **High-quality materials**
- **Optimized power consumption**



## Independence Package 1



**From March to October results in a 100% self-sufficiency combining the heat pump and photovoltaic systems.**

■ PV - Gain in [kWh]

■ DHW - Energy demand (electric) [kWh]

3  
Datenabruf in Sek.

Min Y

1610

0

Anzeigintervall in Min.



## Live Refences PV Connection

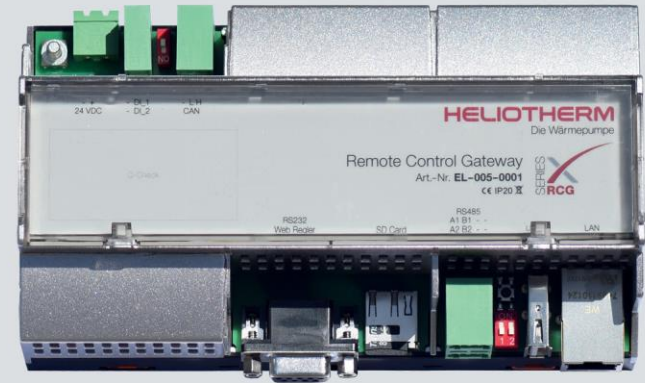
|                        |       |
|------------------------|-------|
| 3000 PV-Status         | 0     |
| 3001 PV Energie        | 0     |
| 3002 WP Energie (calc) | 0     |
| 3003 Soll-Dz (calc)    | 0     |
| 3004 DC Spannung       | 42.23 |



## Remote Control Gateway - RCG X

Existing Product Range

- **Connection to building control** (KNX IP / Modbus TCP)
- Optimizes use of **own PV electricity**
- Calculation of PV power over **weather data**
- Data history (recording over 3 years)
- Reports sent by E-mail,  
All heat pump parameters
- **Online Support, Automatic Statistics Report**
- **Direct download of trend data, online update possible**
- **Plug & Function**, no router configuration needed





## Remote Control Independent Operating System



- Connection to the building's regulating control system
- Connection photovoltaic (SG ready label)
- PV power calculation with weather data
- Data history with over 3 years recording period
- Setting of all heat pump parameters
- Notification messages via e-mail and online support
- Automatic statistics report
- Trend data direct download
- **Online Update**
- **Plug & Function**

## Remote Control



Heating



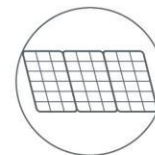
Domestic hot water



Cooling



Smart Grid



Photovoltaic

## Extension Upgrade Wellness Organic-Hotel Stanglwirt | Tirol

Wellness area and thermal baths extension upgrade



Heat output of **375 kW - 500 kW** (depending on temperature)

Replaced heating oil in the amount of approximately 115,000 liters/year. Prevents about 300,100 kg CO<sub>2</sub> emissions and further 97.000 mg annual emissions of fine particle matter.



**Extension Upgrade**  
Congress Alpach | Austria



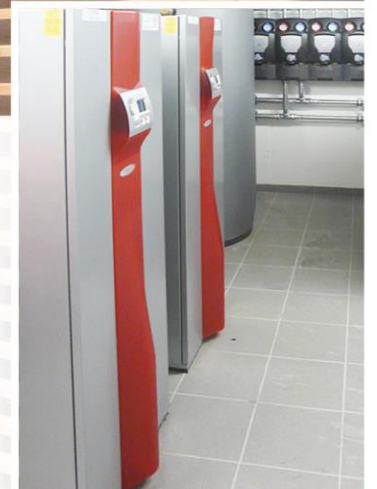
Heating capacity of **35 - 300 kW**

Total capacity 300 kW modulating  
3 x 100 kW cascade

Total cooling capacity 210 kW modulating  
3 x 70 kW cascade

Total bore holes: 28 holes;  
total tube length 3,920 m

Max. flow energy source side 25.800 l / h  
Max. flow on the heating side 15,500 l / h



## Industrial Refurbishing

Co. Kathrein | Niederndorf | Tyrol



Oil heating was replaced with **Heliotherm heat pumps**.

**€ 12,000**, in heating costs were already saved in the first winter.

The **heat pumps replaced approx. 40,000 liters of heating oil** and thus make a significant contribution in protecting our environment.



**Sanierung** residential building in Leipzig | Germany  
Renovation under Energy Saving Ordinance -30 %



3 Heliotherm brine heat pumps  
2 x HP28S40W-WEB 1 x HP16S18W-WEB  
Heated living area: 27 residential units  
with 1800 m<sup>2</sup> UFH system;  
Domestic hot water: 2.000 L buffer storage

**Commercial** Heating and Cooling  
New Building Mc Donalds Villach | Austria



Built:: October 2009  
Energy concept: 4 Ground water heat pumps  
• with active and natural cooling  
• low temperature climatized heating  
Total energy covered: 500.000 kwh  
**Heat pump:** **Heliotherm HP42S55W-WEB**  
with internet connection & monitoring  
DHW: 1000 L Fresh water system  
**CO2 savings:** **75.000 kg/year**

## Raiffeisen Living Center

Heating and cooling with geothermal energy



The **Raiffeisen Bank Wohncenter** is equipped the **most efficient heat pump technology on the market**. The heating and cooling of the building is rendered by a modulating groundwater heat pump. Thus achieving **higher efficiencies**. In order to visualize the actual COP's a calibrated calorimeter and an electricity meter has been installed. In the first three months an average **6 SPF** was achieved.



**New Construction** Residential Homes in Münster | Tirol  
Heat pump and room ventilation systems



Year built                      Autumn 2008  
Living Area                     143 m<sup>2</sup> underfloor heating  
Heat Pump:                     **Heliotherm HP07S08W-WEB**  
Groundwater:                 1 well > 14 m depth  
Hot water:                      fresh hot water system 510 L  
**Heating price per year: 300 € incl. Water Heating**

**New Building** Bensheim | Germany  
Heat pump system, Monitored by Techn. University Darmstadt



Heated living area: 296 m<sup>2</sup> UFH  
Heat pump: **HP12E-M-WEB - fully modulating with CO<sub>2</sub>-probe**  
Measured data: 01.05.2011 - 30.04.2012  
Energie output: 18.091 kWh (heat)  
CO<sub>2</sub>-savings: 4.300 kg/year  
Occupants: 5  
SCOP: 6,3  
**Annual heating costs = € 585,-**



## Refurbished Arnreit | Austria

Heating system change



### Before refurbishment:

Heating with heat pump ground collector (DE)  
350 m<sup>2</sup> of heated area with radiators.  
Annual costs for heating and hot water  
(29.000 kWh of electricity > heat pump).  
Before refurbishment: € 3.480 = € **9,94 / m<sup>2</sup>**

### After refurbishment:

2 heat pumps 7 & 10 kW mit CO<sub>2</sub>-probe,  
heat an area of 350 m<sup>2</sup> with UFH and wall heating.  
Annual costs for heating and hot water  
(7.260 kWh of electricity > heat pump)  
After refurbishment: € 871 = € **2,49 / m<sup>2</sup>**

## Peak Efficiencies Sepemo Projekt

SEasonal PErformance factor and MOnitoring for heat pump systems

### **Single family home residence Nebelberg** (in Upper Austria 2002)

The residence is located in Nebelberg, Upper Austria  
The heated area is 200 m<sup>2</sup>,  
the specific heat demand is 48 W/m<sup>2</sup>

### **Measured results from** (May 2011 to April 2012):

During the observed period, the heat pump reached a remarkable high performance of.

**> SPF 7,29 (average)**



## Advantages

with Heliothrm Technology

- **Highest efficiency**
- **Fully modulating** scroll compressors
- Highest performance value – SCOP
- Simple photovoltaic integration for **“Self generated domestic power”**
- Operation of the system via smart devices
- Remote monitoring and optimization in case of failure
- **Minimal noise emissions** (very quiet)
- **Trendsetting innovative design**
- Surface case customized design (optional)

## More Advantages with Heliotherm Technology

- Heat pump specialist with **over 30 years of field experience**
- **Broad product portfolio** - the right solutions for your needs
- **Innovative products** - clear USP's
- **Unique Stepless Modulation** - optimal heating capacity adjustment to the building's heating requirements
- Remote maintenance - rapid response times and cost savings
- **Competence Partner System** – trained professional exclusive installers

Thank you for your kind attention